

Job Description

Trainee Travel Expert-Reservations

LOCATION

Hybrid Working-Cambourne or Norwich Office (initial training period in office, thereafter 3 office days per week and 2 from home)

WORKING HOURS

Working 5 days per week during Monday to Friday 0900-1730 and Saturday 0900-1700 with one guaranteed full weekend off per month.

Whilst you get to know your team and your job role, you'll be expected to attend the office to complete your training and once training is complete you will work from home two days per week.

SALARY

Very competitive + excellent incentive, commission, bonus scheme and annual profit share!

✈️ Turn Your Passion for Travel into a Career! 🌍

Have you recently completed a qualification in Travel & Tourism and dream of building a career in the travel industry?

Are you passionate about travel and excited by the idea of turning your knowledge into memorable trips for others?

Dreaming of a career where you can share your love for travel and learn about incredible destinations?

We're currently seeking four enthusiastic graduates to join us as Trainee Travel Experts. You'll receive full training, ongoing mentoring, and the chance to earn fantastic commission while working within a supportive team environment.

About Us

Premier Holidays is a highly regarded, independently operated tour company with a proud history spanning over 85 years and a dedicated team of around 100 staff. Travel agents and customers alike turn to us for our expertise in creating tailor-made dream holidays, offering an extensive range of destinations from the Channel Islands to the Far East, Sri Lanka, the Middle East, Southern Africa, the Indian Ocean, USA, Canada, Australia, and New Zealand.



WORKING HOURS

Excellent financial rewards – earn uncapped commission and bonuses giving you the opportunity to earn a high income. Our Top Sellers earn in excess of £35k!

Hybrid working – we recognise that work life-balance is a high priority. Our hybrid working allows you to split your time working from head office and home, which strikes a great balance. After initial training we offer our head office teams to work from home 2 days per week.

Join an established family run company that cares about their staff - Over 50% of our staff have been with Premier for over 10 years, which says a lot about our company ethos and experience in selling holidays. Once you join us you will not want to leave!

What are we looking for:

To be successful in the travel industry you've got to bring your love for adventure, awesome people skills, eagle-eye attention to detail, and the knack for rolling with the punches. Top-notch customer service, being tech-savvy, and always learning new things are key to making sure our customers have the best trips ever!

You will be passionate about travel and take pride in your expertise, striving to exceed customer expectations by using your knowledge to design meaningful travel experiences, where no detail is too small.

Essential skills and experience required:

- A recent Graduate (or soon to graduate) in Travel and Tourism or a related subject
- A genuine passion for travel and interest in destinations worldwide
- Professional, helpful, and calm telephone manner to engage and build relationships with customers
- Have excellent organisational skills and be comfortable with multi-tasking
- Eagerness to learn and grow within a sales-driven environment
- Possess a keen eye for detail
- Comfortable working with computers and willing to learn new systems

What we offer

- A very competitive salary with generous uncapped commission and bonus scheme. Our experienced Top Sellers earn in excess of £35k!
- Excellent overseas educational travel opportunities
- Sell well and get invited to our exclusive annual Top Seller's event!
- Regular social events: Summer Party, Christmas Party, Quiz nights, brochure launches and supplier training
- Great discounts on your own holidays (plus generous friends and family discounts)
- Become part of the Premier family and experience a supportive company culture that fosters teamwork and cross-department collaboration
- Be a person, not a number! We value all of our employees and strive to create an inclusive and welcoming work environment
- Holidays from 29 days including bank holidays, increasing on length of service
- Company pension scheme
- Long service awards and events